

UHC - Interprofessional Collaborative Practice (IPCP)

Survey Introduction & About You

The WHO defines Interprofessional Collaborative Practice as “when multiple health workers from different professional backgrounds work together with patients, families, caregivers, and communities to deliver the highest quality of care.”

This 33 question survey will help in assessing your organizational change readiness for interprofessional collaborative practice; help quantify where your institution may stand as related to other UHC members; help identify potential improvement and intervention opportunities; and help identify your organization’s capacity to deploy team-based collaborative care.

Please respond to the following statements from the perspective of being a member of your organization’s acute care leadership team.

There are no right or wrong responses. Honest responses are the most helpful. If there are any questions that you feel are not applicable to your institution you may skip them, but please try to answer each question to the best of your ability. Your responses are confidential and the results will be aggregated and used to understand the journey towards interprofessional collaborative practice.

Thank you for your time and thoughtful consideration.

Please note this information will not be used to identify individual survey respondents.

What is your job title/position?

- Chief Executive Officer
- Chief Medical Officer
- Chief Nursing Officer
- Chief Operations Officer
- Chief Safety Officer
- Other (please specify)

Are you a member of the acute care leadership team for your organization?

- Yes
- No

Please indicate your organization:

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IPCP (1/3) - Working Culture

These items seek to characterize your medical center's interprofessional collaborative practice (IPCP) state based on *Working Culture Mechanisms*, as defined by the World Health Organization's *Framework for Action on Interprofessional Education and Collaborative Practice (Communications Strategies; Conflict Resolution Policies; and Shared Decision-Making Processes)*.

My medical center has the following processes to promote interprofessional collaborative communication about patient care:

	Yes, hospital-wide.	Yes, specific specialties only.	No.
Interdisciplinary plans of care.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interdisciplinary rounds.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interdisciplinary daily huddles.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Electronic medical record that allows for documentation of interdisciplinary care or communication.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

My medical center has the following processes to promote interprofessional collaborative communication about patient care (not listed above):

If your electronic medical record allows for documentation of interdisciplinary care or communication, how often is the EMR utilized to promote interdisciplinary communication?

My medical center...

	Strongly Disagree	Disagree	Agree	Strongly Agree	Cannot Evaluate
Has a culture that enables quick change.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has staff that are able to resolve conflicts that may arise in their interprofessional teamwork.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fosters a climate of trust.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Promotes equality in decision making on interprofessional teams.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Allows teams the opportunity to learn about collaborative practice and interprofessional collaborative care.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Empowers staff to immediately halt a process they believe is unsafe.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide a recent example of a staff member immediately halting a process they believed to be unsafe:

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IPCP (2/3) - Environmental Mechanisms

These items seek to characterize your medical center's interprofessional collaborative practice (IPCP) state based on *Environmental Mechanisms*, as defined by the World Health Organization's Framework for Action on Interprofessional Education and Collaborative Practice (*Built Environment; Facilities; and Space Design*).

My medical center...

	Strongly Disagree	Disagree	Agree	Strongly Agree	Cannot Evaluate
Includes input from patients in modifications to the physical environment to support patient care.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Includes input from the health care team in modifications to the physical environment.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Includes the patient, nurse, and physician together in the discussion of their care every day.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has a patient care area that allows collaboration amongst interprofessional teams.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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IPCP (3/3) - Institutional Support Mechanisms

These items seek to characterize your medical center's interprofessional collaborative practice (IPCP) state based on *Institutional Support Mechanisms*, as defined by the World Health Organization's Framework for Action on Interprofessional Education and Collaborative Practice (*Governance Models; Shared Operating Resources; Personnel Policies; Supportive Management; Structured Protocols*).

My medical center...

	Strongly Disagree	Disagree	Agree	Strongly Agree	Cannot Evaluate
Promotes a culture where an interprofessional team's leader can come from any discipline.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has senior leader role models that demonstrate interprofessional collaboration (ex. CNO, CMO, and COO triad).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has interprofessional teams at the service line or clinical department level (ex. partnership between chairs and hospital administration or nursing administration).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has unit level partnerships between key clinical leaders.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recognizes the value of interprofessional collaboration within its compensation philosophy.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

My medical center...

	Yes, hospital-wide	Yes, specific specialties only	No
Has joint training/partnership with medical residents and nursing residents (or new graduate nurses).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Evaluates employees/staff on cooperation in interprofessional teams.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Allocates time for staff to participate in interprofessional teams.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

My medical center mandates the following team training program(s): (please check all that apply)

- Team STEPPS
- Crew Resource Management (CRM)
- Not Sure
- Other

Other(s) (please specify)

Does your medical center evaluate the impact and effectiveness of interprofessional teamwork?

- Yes, hospital-wide.
- Yes, specific specialties only.
- No.

If yes, describe how your medical center evaluates the impact and effectiveness of interprofessional teamwork.

Please offer any additional thoughts regarding your organization's journey toward interprofessional collaborative care.

What can UHC offer you and your organization to assist in your journey toward interprofessional collaborative care?

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Thank you!

Thanks for participating in our survey.

Your responses will help UHC support the members and guide UHC's direction for future products and services.