

Student Health Insurance Plan 2021-2022 Frequently Asked Questions

How do I submit a health insurance waiver?

Visit:

If you are in College of Nursing: <https://rushcon.myahpcare.com/>

If you are in College of Health Sciences: <https://rushcohs.myahpcare.com/>

If you are in Graduate College: <https://rushgrad.myahpcare.com/>

- Click on the “Waive” tab
 - Click on "to waive or enroll student coverage: click here"
 - Login ID: Student ID number (including the leading zeroes (00))
 - Password: Date of Birth (MMDDYYYY) or if you have changed your password in the past, use the one you have created previously
 - Click on the BLUE "WAIVE" button from the “I Already Have Insurance.” Section.
 - Once selected, you will be taken to the waiver form where you will enter your current alternate insurance information. You will be required to attach a scanned copy of the front and back of your alternate insurance ID card. After selecting the “Submit Waiver” button, the waiver system will send an auto generated Submitted email advising you that you have successfully completed the waiver submission and to allow a reasonable time for the review of your submission. **PLEASE NOTE:** If you do not receive the auto-generated email right after you submitted your waiver, that means it did not go through and you will need to try again.
- You will receive an email from AHP if your waiver has been approved or denied.

I am submitting a waiver, what effective date does my proof of alternate coverage need to have?

All alternate insurance policies must be active on, or before May 1, 2022.

How do I enroll in the student health insurance plan?

Visit:

If you are in College of Nursing: <https://rushcon.myahpcare.com/>

If you are in College of Health Sciences: <https://rushcohs.myahpcare.com/>

If you are in Graduate College: <https://rushgrad.myahpcare.com/>

- Click on the Enroll/Cost tab.
- Click on your College name, then "Click Here to Enroll Yourself".
- Login ID: Student ID number (including the leading zeroes (00))
- Password: Date of Birth (MMDDYYYY) or if you have changed your password in the past, use the one you have created previously

Click on the GREEN Button "ENROLL- Click Here"

How can I add dependents?

Visit:

If you are in College of Nursing: <https://rushcon.myahpcare.com/>

If you are in College of Health Sciences: <https://rushcohs.myahpcare.com/>

If you are in Graduate College: <https://rushgrad.myahpcare.com/>

- Click on "Enroll/Cost" tab under the above chosen website.
- Click on your College name, then "Click Here to Enroll", under "click the button bellow to enroll your dependent(s) in the Student Health Insurance."

If I submitted a waiver for Fall 2021 and do not want the student health insurance plan for Summer 2022, do I need to submit another waiver before the deadline, or does the Fall waiver from the previous year carries over to the following terms until I graduate?

If you submitted a waiver during Fall 2021 term, the next time you will need to submit a waiver is Fall 2022. You are required to submit a waiver every Fall. However, if you are starting a new program this summer, yes, you will need to submit a waiver because this will be your first term on enrollment in the new program.

I am graduating this Spring 2022 and am currently enrolled in the student health insurance plan. Is there an extension option?

AHP offers a three-month extension after you graduate. If interested, you will need to submit the continuation enrollment form and payment directly to AHP before your coverage termination date. In no event will the Covered Person be eligible for Continuation of Coverage if premium is received after

the termination date of the Policy. There is no renewable option, and no refunds are available after you have selected the coverage. You can find the continuation enrollment form online:

Please visit:

If you are in College of Nursing: <https://rushcon.myahpcare.com/>

If you are in College of Health Sciences: <https://rushcohs.myahpcare.com/>

If you are in Graduate College: <https://rushgrad.myahpcare.com/>

- Click on the Enroll/Cost tab.
- Click on Continuation Insurance.

I am a new student in the Spring 2022 term. Do I need to submit a waiver or enroll?

Yes. All new students must submit a waiver or enroll during their first term of enrollment and then every fall thereafter. If you are already covered under another health insurance plan, you must submit a waiver by 05/21/2022 or the charge will remain on your account.

I am a new student beginning Summer 2022 and am also a Rush employee. I already have insurance through Rush or through my spouse. Do I still need to submit a waiver?

Yes, all new students, including Rush University Medical Center employees, are required to submit a waiver during the first term of enrollment and every Fall thereafter. The University does not use the same system as the Rush Human Resource and Benefits department; therefore, we are not aware of your employment status or insurance standing at the Medical Center. You will be automatically charged for the student health insurance plan, and you MUST submit a waiver for the charge to be removed from your account.

I am a new student and will be only taking online courses during the Summer 2022 term. Do I need to submit a waiver?

Yes, please submit a waiver by 05/21/2022.

I am returning from a leave of absence this Summer 2022 term and did not have health insurance charges prior to my leave of absence and wish to remain opted out. Do I need to submit a waiver?

Yes, please submit a waiver by 05/21/2022.

Where can I see the plan details?

Please visit:

If you are in College of Nursing: <https://rushcon.myahpcare.com/>

If you are in College of Health Sciences: <https://rushcohs.myahpcare.com/>

If you are in Graduate College: <https://rushgrad.myahpcare.com/>

- Click on “Benefits”.

Is vision and dental included in the plan?

The office of Financial Affairs is no longer be accepting dental insurance enrollments and dental charges will no longer be billed through student accounts.

Vision is also not included in the plan.

AHP does offer an optional dental plan through Cigna as well as an optional vision plan through VSP. Students may view and enroll in these plans by visiting one of the below sites:

If you are in College of Nursing: <https://rushcon.myahpcare.com/>

If you are in College of Health Sciences: <https://rushcohs.myahpcare.com/>

If you are in Graduate College: <https://rushgrad.myahpcare.com/>

Go to the Enroll/Cost tab. You will find details under Add-On Coverage Options – Dental & Vision. Please note that Rush does not endorse any of these plans and does not have any contract or affiliation with Cigna or VSP. It is advisable to shop around for these optional plans to ensure you get the plan that best suits your needs. If you choose to enroll in either of these add on plans, you will be responsible for paying the premiums directly to Cigna or VSP; Rush will not bill your student account.

How is the student health insurance billed?

All tuition and fees are billed on your student account.

How can I view my student account?

Your student account can be viewed here:

- 1) Click the link below to enter the Rush University Student Finance self-service:

<https://ruconnectedss.learning.rush.edu/Student/Finance>

- 2) Click on the Financial Information box

Once you login, please click on "Student Finance".

When does the Summer 2022 billing begin?

Summer billing will begin approximately 04/18/2022.

I submitted a waiver, and it was approved. The Financial Affairs Office started billing for Summer 2022. Why do I still see the insurance charge on my account?

If you have the insurance fee in your bill and your Summer 2022 waiver is verified and approved, the insurance charge might still be part of your bill but will be removed within ten business days from the date you receive the approval email from Academic HealthPlans (AHP)- after we start billing for the term.

When is my tuition and insurance payment due?

Tuition and fees (including the student health insurance fee) are always due on the first Friday of the academic term. The Summer 2022 term payment due date will be May 13, 2022.

Additional Information

If you have any additional questions that were not answered in the FAQ's, please contact Financial Affairs at financial_affairs@rush.edu.

For enrollment and eligibility Questions, please contact AHP at (855) 343-8388 or visit <https://help.ahpcare.com/>.

If you are currently enrolled in the student health insurance plan and have benefit and claim questions, please contact BCBSIL at (855) 267-0214.