

Office of Student Financial Affairs

Rush Medical College

Student Health Insurance Plan 2022-2023

Frequently Asked Questions

How do I submit a health insurance waiver?

To waive the student health insurance, click on <https://rushmed.myahpcare.com/>

Instructions:

- Click on the Waiver tab
- Click on "to waive or enroll student coverage: click here"
- Login ID: Student ID number (including the leading zeroes (00))
- Password: Date of Birth (MMDDYYYY) or if you have changed your password in the past, use the one you have created previously
- Click on the *BLUE* "WAIVE" button from the "I Already Have Insurance." Section.
- Once selected, you will be taken to the waiver form where you will enter your current alternate insurance information. You will be required to attach a scanned copy of the front and back of your alternate insurance ID card. After selecting the "Submit Waiver" button, the waiver system will send an auto generated Submitted email advising you that you have successfully completed the waiver submission and to allow a reasonable time for the review of your submission. **PLEASE NOTE: If you do not receive the auto-generated email right after you submitted your waiver, that means it did not go through and you will need to try again.**
- You will receive an email from AHP if your waiver has been approved or denied.

I am submitting a waiver, what effective date does my proof of alternate coverage need to have?

Alternate insurance policies must have an effective date no later than:

M1s 08/23/2022

M2s, M3s and M4s 08/01/2022

How do I enroll in the student health insurance plan?

To enroll in the student health insurance plan, click on

<https://rushmed.myahpcare.com/>

Instructions:

- Click on the Waiver tab.
- Click on "to waive or enroll student-only coverage".
- Login ID: Student ID number (including the leading zeroes (00))
- Password: Date of Birth (MMDDYYYY) or if you have changed your password in the past, use the one you have created previously
- Click on the GREEN Button "ENROLL- Click Here"

Please note: You must complete the enroll process for coverage to be activated.

When does the Fall 2022 coverage start?

M1s 08/23/2022

M2s, M3s and M4s 08/01/2022

I am currently enrolled in the health insurance and would like to continue to be enrolled. Do I need to re-enroll?

Since this is a new Rush University policy for the Medical Students, all students must complete the student health insurance waiver or enrollment process this Fall 2022.

How can I add dependents?

Click the button below to enroll Yourself in the Student Health Insurance. You must complete the enroll process for coverage to be activated.

[Click Here to Enroll Yourself](#)

After you have completed the above, please click the button below to enroll your dependent(s) in the Student Health Insurance. Premium will be tuition billed for both student and Dependents.

[Click Here to Enroll](#)

[Important Information About Dependent Enrollment Verification](#)

I am a new M1 student and would like to have coverage starting 08/01/2022 instead of 08/23/2022. Would this be possible?

Yes, there is an early arrival option.

Visit: <https://rushmed.myahpcare.com/>

- Click on the Enrollment tab
- Then click on the Early Arrival
- Click the button to enroll yourself and your dependents in the Student Health Insurance. The early arrival premium will be paid directly to AHP for you and Dependents. Coverage is from 8/1/22 - 8/22/22. The fall early arrival rate is \$340.00.

I am returning from a leave of absence this Fall 2022 term. Do I need to submit a waiver or enroll?

Yes, please submit a waiver or enroll by 09/19/22.

Where can I see the plan details?

Please visit: Visit: <https://rushmed.myahpcare.com>

- Click on “Benefits”

Is vision and dental included in the plan?

The Office of Financial Affairs is no longer accepting dental insurance enrollments and dental charges are no longer billed through student accounts.

Vision is also **not** included in the plan.

AHP does offer an optional dental plan through Cigna as well as an optional vision plan through VSP. Students may view and enroll in these plans by visiting:

- <https://rushmed.myahpcare.com>

Go to the Enroll/Cost tab. You will find details under Add-On Coverage Options – Dental & Vision. Please note that Rush does not endorse any of these plans and does not have any contract or affiliation with Cigna or VSP. It is advisable to shop around for these optional plans to ensure you get the plan that best suits your needs. If you choose to enroll in either of these add on plans, you will be responsible for paying the premiums directly to Cigna or VSP; Rush will not bill your student account.

How is the student health insurance billed?

All tuition and fees are billed on your student account. You will see the additional AHP insurance charge under the Fees section in your statement.

How can I view my student account?

Your student account can be viewed here:

1) Click the link below to enter the Rush University Student Finance self-service:
<https://ruconnectedss.learning.rush.edu/Student/Finance>

2) Click on the Financial Information box

Once you login, please click on "Student Finance"

When does the Fall billing begin?

Fall billing will begin approximately 08/15/2022.

I submitted a waiver, and it was approved, why do I still see the insurance charge on my account?

If you see the insurance fee in your bill and your Fall 2022 waiver is verified and approved, the insurance charge might still be part of your bill but will be removed within ten business days from the date you receive the approval email from Academic HealthPlans (AHP).

When is my tuition and insurance payment due?

Tuition and fees (including the student health insurance fee) are always due on the first Friday of the academic term. The Rush Medical College Fall term payment due date will be September 02, 2022.

If you have any additional questions that were not answered in the FAQ's, please contact Financial Affairs at financial_affairs@rush.edu.

For enrollment and eligibility questions, please contact AHP at (855) 343-8388 or visit <https://help.ahpcare.com/>.

If you are currently enrolled in the student health insurance plan and have benefit and claim questions, please contact BCBSIL at (855) 267-0214.