



## Faculty Responses to Student Mistreatment Rush Medical College

Observed or suspected mistreatment of an RMC student may be reported by the affected student, other students, faculty or staff. While student mistreatment is rare, any occurrence is unacceptable and inconsistent with the RMC policy of zero tolerance of student mistreatment as described in the *Rush Medical College Teacher-Learner Relationship*. The Special Committee on the RMC Environment (SCORE) is charged with the review of concerns regarding the learning environment and the development of action plans in response to episodes of alleged medical student mistreatment. A committee of students, faculty, and administration, SCORE works with the RMC community to promote a positive learning environment.

SCORE represents one process for reporting and addressing student mistreatment issues at RMC, but SCORE and RMC actually have several available mechanisms for making student mistreatment reports. Mechanisms through which incidents of mistreatment may be reported by faculty include:

- a web-based tool maintained by SCORE<sup>1</sup>;
- written or oral communication with SCORE members, the SCORE Ombudsperson<sup>2</sup>, any member of the OMSP faculty and staff, any member of the RMC Dean's Office, any member of Rush University's Provost's Office, and RUMC's Senior Vice President of Human Resources / Equal Opportunity Coordinator; and
- RUMC's hotline (877-787-4009).
- Although not a reporting mechanism, faculty may also refer students distressed by experiences of mistreatment to the University Counseling Center.

Through several of these mechanisms, particularly the online submission form, students and others have the ability to report complaints anonymously. While anonymous submissions are accepted, reporters are encouraged to identify themselves so that more thorough follow up and action planning can occur. Other individuals may report on behalf of a student, but SCORE will attempt to obtain the consent of the student before proceeding. Some events, however, may require action even if the student does not wish to pursue the complaint.

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<sup>1</sup> Currently: [https://www.surveymonkey.com/s/SCORE\\_Reporting](https://www.surveymonkey.com/s/SCORE_Reporting)

<sup>2</sup> Currently David Ansell, M.D.