Medicaid Redetermination Information
June 23, 2023

Background | Changes Due to Public Health Emergency

- Congress made changes to Medicaid to help people and states deal with the COVID-19 pandemic.
- One change gave states extra federal funding to keep customers enrolled, even if they might no longer be eligible.
- This "continuous coverage" made sure customers would not lose coverage during the pandemic unless they moved out of state, requested cancellation, or passed away.
- Now, Congress has set an end to continuous coverage.
Here are three ways to stay informed and in charge of your coverage:

1. **Update your contact information** – You have a few options to update your information. (1) Log into your Illinois Medicaid Self-Service Portal account – Manage My Case. Visit [https://abe.illinois.gov/abe/access/](https://abe.illinois.gov/abe/access/) to get started. (2) Contact your local Department of Human Services. Visit [https://www.dhs.state.il.us/page.aspx?module=12](https://www.dhs.state.il.us/page.aspx?module=12) to find your local office. (3) Call the Illinois...
Medicaid Hotline at 877-805-5312 and select Option 8 between the hours of 7:45 a.m. and 4:30 p.m. Monday-Friday.

2. **Check your mail and email** – Illinois Medicaid will send you a notification about your coverage and if you need to complete a renewal form.

3. **Complete your renewal form (if you receive one)** - Fill out the renewal form and return it to Illinois Medicaid right away to avoid a gap in your Medicaid coverage.

As we near the end of the COVID-19 Public Health Emergency, learn more about the renewal process in Illinois and other states by visiting www.Medicaid.gov.