



Policy Title: HR-E 07.00 ADA Accommodation Request Process		Policy Number:	
Document Owner: Lori Bysong		Approver(s): Willea Crenshaw	
Date Created: 04/09/2026	Date Approved: 04/23/2026	Date Updated: 04/14/2026	Review Due: 04/23/2029
Applies To: RUMC <input checked="" type="checkbox"/> RMG <input checked="" type="checkbox"/> ROPH <input checked="" type="checkbox"/> RCMC <input type="checkbox"/> RU <input type="checkbox"/>			

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DEFINITIONS

Service Animal is a dog that is individually trained to do work or to perform tasks for a person with a disability. Services animals do not include household pets, therapy animals, laboratory animals, or resident pets (e.g., aquarium fish, caged birds, etc.).

POLICY

Rush does not discriminate against individuals with disabilities in recruitment, hiring, rate of pay, promotion or any other term and condition of employment. Rush will provide a reasonable accommodation to qualified individuals with a disability, who are defined by the Americans with Disabilities Act (the “ADA”) as individuals with a disability, who satisfy the job-related requirements of a position held or desired and who can perform the essential functions of the position, with or without reasonable accommodation, unless doing so would impose an undue hardship on Rush.

A reasonable accommodation includes, but, is not necessarily limited to modifications or adjustments to the job application process that enable a qualified applicant with a disability to be considered for a position or positions that such applicant desires; or, modifications or adjustments to the work environment or the position that enable a qualified individual with a disability to perform the essential functions of that position; or modifications or adjustments that enable an employee with a disability to enjoy equal benefits and privileges of employment as are enjoyed by other similarly situated employees without disabilities. Reasonable accommodations may include, but are not necessarily limited to modified work schedules, modified or light duty work assignments, the provision of electronic devices, readers, interpreters, and/or modified work spaces.

While pregnancy is not considered a disability under the ADA, Rush will also consider reasonable accommodations for pregnant applicants or employees under the same processes outlined in this policy.

Rush fully endorses the ADA, as well as, Section 504 of the Rehabilitation Act of 1973, and will not tolerate discrimination and/or harassment of disabled applicants or employees.

PROCEDURES

All employees are expected to perform the essential functions of their jobs, with or without accommodation. Employees with qualifying disabilities who desire a reasonable accommodation should initiate the discussion with either their immediate manager/supervisor or their dedicated



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Employee Relations Consultant. Applicants for employment should direct their requests to the HR Recruiting Department. Rush managers/supervisors who receive a request for a reasonable accommodation (from an applicant or from an employee) should consult with Human Resources before responding to the request.

Employees requesting a reasonable accommodation will be asked to complete the [Employee Accommodation Form](#) via ServiceNow and asked to attach medical documentation to the request. It is the employee's responsibility to gather all necessary documentation to support their request and to fully participate in the interactive process with Rush.

Rush employees who require the use of a service animal in the workplace should also complete the "Request for Reasonable Accommodation" form. When completing the form, the employee should explain what work or task the service animal has been trained to perform. Employees are not required to provide any additional documentation for the service animal or provide a demonstration of the service animal's skill or aptitude in performing the work or task.

Once the employee has submitted all of the necessary documentation, the employee, the manager and an HR representative will meet to discuss the request and explore potential options for accommodation. The employee will receive a response to their request as soon as reasonably possible from the HR representative, considering various factors and based on an individualized assessment of each proposed accommodation. If approved, a record of the accommodation shall be documented and maintained in an HR file.

In the event that the requested accommodation is granted, the employee and manager should periodically revisit the effectiveness of said accommodation and consult with Human Resources if changes to the accommodation are needed. At reasonable, periodic intervals, the employee may be asked to submit updated supporting medical documentation in order to continue the accommodation.

Rush expressly prohibits any form of discipline, reprisal, intimidation, or retaliation against any individual for requesting an accommodation in good faith.

ADDITIONAL DOCUMENTS (CLICK ATTACHMENTS TAB TO DOWNLOAD)

1. ServiceNow [Employee Accommodation Form](#)