

Office of Student Financial Affairs

Student Health Insurance Plan 2023-2024 Frequently Asked Questions

How do I submit a health insurance waiver?

Click on your respective college link below to submit a health insurance waiver:

- College of Nursing: <https://rushcon.myahpcare.com/>
- College of Health Sciences: <https://rushcohs.myahpcare.com/>
- Graduate College: <https://rushgrad.myahpcare.com/>

Instructions for Submitting a Waiver:

- Click on the Waive tab
- Click on "To waive or Enroll Student Coverage: Click Here"
- Login ID: Student ID number (including the leading zeroes (00))
- Password: Date of Birth (MMDDYYYY) or if you have changed your password in the past, use the one you have created previously
- Click on the *BLUE* "WAIVE" button from the "I Already Have Insurance." Section.
- Once selected, you will be taken to the waiver form where you will enter your current alternate insurance information. You will be required to attach a scanned copy of the front and back of your alternate insurance ID card. After selecting the "Submit Waiver" button, the waiver system will send an auto generated Submitted email advising you that you have successfully completed the waiver submission and to allow a reasonable time for the review of your submission.
PLEASE NOTE: If you do not receive the auto-generated email right after you submitted your waiver, that means it did not go through and you will need to try again.
- You will receive an email from AHP if your waiver has been approved or denied.

I am submitting a waiver, what effective date does my proof of alternate coverage need to have?

All alternate insurance policies must have an effective date no later than Sept. 1.

How do I enroll in the student health insurance plan?

To enroll in the student health insurance plan, click on your respective college link below:

- College of Nursing: <https://rushcon.myahpcare.com/>
- College of Health Sciences: <https://rushcohs.myahpcare.com/>
- Graduate College: <https://rushgrad.myahpcare.com/>

Instructions for Enrollment:

- Click on the Enroll/Cost tab
- Under your College drop down, click on the “Click Here to Enroll Yourself” button
- Login ID: Student ID number (including the leading zeroes (00))
- Password: Date of Birth (MMDDYYYY) or if you have changed your password in the past, use the one you have created previously
- Click on the GREEN Button “**ENROLL- Click Here**”

I am currently enrolled in the health insurance and would like to continue to be enrolled. Do I need to re-enroll?

We would like all students to take action, so we get confirmation that you still want to be enrolled in the student health insurance for the new calendar year. If you do not take action, you will be automatically re-enrolled in the plan.

How can I add dependents?

Visit:

If you are in College of Nursing: <https://rushcon.myahpcare.com/>

If you are in College of Health Sciences: <https://rushcohs.myahpcare.com/>

If you are in Graduate College: <https://rushgrad.myahpcare.com/>

- Click on “Enroll/Cost” tab

Under the Medical College drop down, click on the “Click Here to Enroll” button to enroll your dependent(s) in the Student Health Insurance. Premium for your dependents will be billed on your student account.

I am a new student and would like to have coverage starting Aug. 1 instead of Sept. 1. Would this be possible?

Yes, there is an early arrival option.

Visit:

If you are in College of Nursing: <https://rushcon.myahpcare.com/>

If you are in College of Health Sciences: <https://rushcohs.myahpcare.com/>

If you are in Graduate College: <https://rushgrad.myahpcare.com/>

- Click on “Enroll/Cost” tab
- Then click on the Early Arrival
- Click the button below to enroll yourself and your dependents in the Student Health Insurance. Premium will be paid directly to AHP for you and Dependents. Coverage is from 8/1/23 - 8/31/23.

If I submitted a waiver for fall 2022 and do not want the student health insurance plan for fall 2023, do I need to submit another waiver before the deadline, or does the fall waiver from the previous year carries over to the following terms until I graduate?

If you submitted a waiver during the fall 2022 term, the next time you will need to submit a waiver is during the fall 2023. You are required to submit a waiver every fall. If you are starting a new program this fall, you will also need to submit a waiver because this will be your first term of enrollment in the new program. Please submit your waiver during the fall 2023 open enrollment and waiver period, or you will be auto-enrolled in our plan and charged the premium.

I am graduating at the end of the Summer 2023 term and will not be enrolled at RUSH next semester; why am I receiving this email?

We send emails to all currently active students. If you are not enrolled next term due to graduation, no action is required from you. And if you are currently enrolled in the student health insurance plan, you will be discontinued from coverage and will not be charged during the fall term. The summer coverage period ends Aug. 31.

I am graduating this summer 2023 and am currently enrolled in the student health insurance plan. Is there an extension option?

AHP offers a three-month extension after you graduate. If interested, you will need to submit the continuation enrollment form and payment directly to AHP before your coverage termination date. In no event will the Covered Person be eligible for Continuation of Coverage if premium is received after the termination date of the Policy. There is no renewable option, and no refunds are available after you have selected the coverage. You can find the continuation enrollment form online:

Please visit:

If you are in College of Nursing: <https://rushcon.myahpcare.com/>

If you are in College of Health Sciences: <https://rushcohs.myahpcare.com/>

If you are in Graduate College: <https://rushgrad.myahpcare.com/>

- Click on the “Enroll/Cost” tab.
- Click on Continuation Insurance.

I am a new student in the fall 2023 term. Do I need to submit a waiver or enroll?

Yes. There is an annual open enrollment and waiver period EVERY fall and all students will be automatically charged for the student health insurance plan

during this fall 2023 term and every fall thereafter. The fee will remain until you submit a waiver and it verified and approved. If you are already covered under another health insurance plan, you must submit a waiver by Sept. 19, or the charge will remain on your account.

I am a new student beginning fall 2023 and am also a RUSH employee. I already have insurance through RUSH or through my spouse. Do I still need to submit a waiver?

Yes, all students, including RUSH University Medical Center employees, are required to submit a waiver during the first term of enrollment and every fall thereafter. The University does not use the same system as the RUSH Human Resource and Benefits department; therefore, we are not aware of your employment status or insurance standing at the Medical Center. You will be automatically charged for the student health insurance plan, and you **MUST** submit a waiver for the charge to be removed from your account.

I will be only taking online courses during fall 2023. Do I need to submit a waiver?

Yes, please submit a waiver by 09/19/23.

I am returning from a leave of absence this fall 2023 term and did not have health insurance charges prior to my leave of absence and wish to remain opted-out. Do I need to submit a waiver?

Yes, please submit a waiver by 09/19/23.

Where can I see the plan details?

Please visit:

If you are in College of Nursing: <https://rushcon.myahpcare.com/>

If you are in College of Health Sciences: <https://rushcohs.myahpcare.com/>

If you are in Graduate College: <https://rushgrad.myahpcare.com/>

- Click on “Benefits”.

Is vision and dental included in the plan?

Optional Dental:

The RUSH University student health insurance does not include dental. Dental coverage will be sold on a voluntary basis and can be purchased independently of medical coverage. Students who purchase dental may purchase dependent dental coverage. Dependent dental coverage cannot be bought without corresponding student dental coverage.

- Purchase online via AHP enrollment Link- This optional plan is through BCBSIL BlueCare Dental
- Pay AHP directly
- You can purchase dental during the student health insurance open enrollment period only

Optional Vision:

The RUSH University student health insurance does not include vision. There is an optional vision coverage that you can purchase online via AHP website with VSP enrollment link.

Students may view and enroll in these plans by visiting:

If you are in College of Nursing: <https://rushcon.myahpcare.com/>

If you are in College of Health Sciences: <https://rushcohs.myahpcare.com/>

If you are in Graduate College: <https://rushgrad.myahpcare.com/>

Click on “Enhanced Products” tab

If you choose to enroll in either of these add-on plans, you will be responsible for paying the premiums directly to AHP or VSP; RUSH will not bill your student account.

How is the student health insurance billed?

All tuition and fees are billed on your student account.

How can I view my student account?

Your student account can be viewed here:

1) Click the link below to enter the RUSH University Student Finance self-service:

<https://ruconnectedss.learning.rush.edu/Student/Finance>

2) Click on the Financial Information box

Once you login, please click on "Student Finance"

When does the Fall billing begin?

Fall billing will begin approximately Aug. 16.

I submitted a waiver, and it was approved, why do I still see the insurance charge on my account?

If you see the insurance fee in your bill and your fall 2023 waiver is verified and approved, the insurance charge might still be part of your bill, but it will be removed within ten business days from the date you receive the approval email from Academic HealthPlans (AHP), and after we start billing for the fall 2023 term.

When is my tuition and insurance payment due?

Tuition and fees (including the student health insurance fee) are always due on the first Friday of the academic term. The fall term payment due date will be Sept. 8, 2023.

If you have any additional questions that were not answered in the FAQ's, please contact Financial Affairs at financial_affairs@rush.edu.

For enrollment and eligibility Questions, please contact AHP at (855) 343-8388 or visit <https://help.ahpcare.com/>.

If you are currently enrolled in the student health insurance plan and have benefit and claim questions, please contact BCBSIL at (855) 267-0214.