

The Rush University Office of Student Financial Aid staff is committed to the highest standards of professional conduct. Our office is a member of the National Association of Student Financial Aid Administrators. We abide by the code of conduct established by this, our national professional organization.

Additionally, all financial aid staff is expressly prohibited from any of the following:

- Entering into revenue sharing agreements with lenders.
- Conflicts of interest.
- Accepting gifts above a nominal value from lenders or guarantors.
- Accepting private loans conditioned on the use of a lender's Title IV loans.
- Contracting/consulting arrangements with a lender that provides compensation to school staff.
- Assigning a lender to a borrower or refusing to certify a loan for a borrower's choice of lender or guarantor.
- Accepting from lenders any staffing assistance for a call center or any duties within the financial aid office.
- Accepting compensation for service on an advisory board, except that reasonable expenses associated with that service may be reimbursed by the lender or guarantor

NASFAA Code of Conduct for Institutional Financial Aid Professionals

An institutional financial aid professional is expected to always maintain exemplary standards of professional conduct in all aspects of carrying out his or her responsibilities, specifically including all dealings with any entities involved in any manner in student financial aid, regardless of whether such entities are involved in a government sponsored, subsidized, or regulated activity. In doing so, a financial aid professional should:

- Refrain from taking any action for his or her personal benefit.
- Refrain from taking any action he or she believes is contrary to law, regulation, or the best interests of the students and parents he or she serves.
- Ensure that the information he or she provides is accurate, unbiased, and does not reflect any preference arising from actual or potential personal gain.
- Be objective in making decisions and advising his or her institution regarding relationships with any entity involved in any aspect of student financial aid.
- Refrain from soliciting or accepting anything of other than nominal value from any entity (other than an institution of higher education or a governmental entity such as the U.S. Department of Education) involved in the making, holding, consolidating or processing of any student loans, including anything of value (including reimbursement of expenses) for serving on an advisory body or as part of a training activity of or sponsored by any such entity.
- Disclose to his or her institution, in such manner as his or her institution may prescribe, any involvement with or interest in any entity involved in any aspect of student financial aid.